

KOKODA TREKS AND TOURS PTY LTD
& Frank Taylor's Australian Military History Tours

IMPORTANT INFORMATION

DEPOSIT AND PAYMENTS

A deposit of \$450 per person together with the duly completed Reservation Form is required to be received at Kokoda Treks and Tours' office to confirm your reservation. A confirmed reservation will not be assured until the above deposit payment and forms have been received.

“Pencilled bookings” cannot be taken .The final tour payment is due no later than 45 days prior to departure. Any reservations received within 42 days prior to departure must be accompanied by full payment. Please note that a reservation will only be considered as being confirmed once having received the Reservation Form and deposit. *We also need written confirmation of any medical limitations that may affect your participation in the programmed tour activities. This will be confidential. If commonsense or medical advice suggests a medical condition may have implications on tour participation, we must be consulted before any booking is confirmed. For Kokoda Trail and Shaggy Ridge tours, a Doctor's letter of approval as to your fitness to participate is required.*

CANCELLATION CHARGES

We try to be as liberal as possible about these matters, however we strongly suggest that you be covered by travel insurance against this occurrence. Travel insurance should be taken out at time of payment of your deposit.

In the event of cancellation, the following will apply:

Days prior to departure

- From date of booking to 45 days prior departure
- 44 - 31 days
- 30 - 15 days
- Within 14 days of departure

Percentage of holiday price

- loss of part of deposit (Aud\$ 250.00)
- 25% of total price
- 50% of total price
- Total holiday price

AMMENDMENTS

We will make every effort to assist with alterations to confirmed reservations but reserve the right to impose an amendment fee of 20% per file for communication charges or other expenses, plus any applicable non-refundable deposit/s. It should be noted that these charges will be payable, whether or not, we are successful in confirming the amended arrangements.

PRICE POLICY

The prices in this brochure are based on costs and exchange rates current at the time of publication and are there for subject to change. Should these costs change, it may be necessary to apply a surcharge to the cost of your tour.

Payment of your final balance is due to be received no later than 45 days prior to departure. Provided that payment is received in full by this date, we undertake to absorb any increases that may be incurred from the date of final payment. This excludes taxes, charges or levies imposed by a government or their agencies. In exchange for this guarantee no refund will be made if costs are reduced.

TRAVEL INSURANCE

All participants **must** be insured against medical expenses. We strongly recommend insurance against loss of deposit and/or cancellation fees, ensuring that cover is provided in the event of strike activity and/or any other unforeseen circumstances.

REFUNDS

No refunds will be considered in respect of accommodation, meals or sightseeing not utilised.