

Are there any improvements, alterations or changes to the activity you would consider worthwhile? If so, please list. (Use back of questionnaire if required)

It was sometimes difficult to hear what Neville was saying — maybe more use of a microphone would help. Also if someone asks a question could it (if it is relevant) be shared with all the bus. At a great issue, but frustrating at times.

Do you have any suggestions on advertising/marketing this tour? (Use back of questionnaire if required)

Have never seen this tour company advertised anywhere. Can't really make any suggestion.

What do you think we should promote as our main selling points to attract new clients?

- the historical aspect of the area including Australian involvement
- knowledge of the historian.
- small group — more personal interaction of organiser / patrons.

Please make any additional comments or remarks you would like us to know.

You may also care to remark on your "before and after tour" impressions of France & Belgium

Have already been to Belgium & France but only cities. This gave a good insight into the countryside and villages.

And the Australian part in the Great War's Western Front history of 1916 - 18

3 learnt heaps about this period of our history and where my father fought. Still amazed how these diggers lived & mostly survived this awful period of their lives.